

JOB SUMMARY

FOOD AND BEVERAGE ASSISTANT

(Various hours available)



Join our Team!

We are seeking dedicated and enthusiastic Food & Beverage Service Staff to join our team. The ideal candidate will be passionate about providing warm, friendly, and efficient service to our guests, ensuring exceptional service standards are maintained in line with guest expectations at all times.

Your Role:

- Create a welcoming environment and respond to guest requests for exceptional service.
- Take accurate orders, communicate promptly with kitchen and bar, and ensure timely delivery.
- Maintain cleanliness, set up, and service tables efficiently for new guests.
- Handle guest complaints professionally and follow cash handling procedures.
- Assist with event set-up and perform other duties as directed by management.

About You:

- Experience in a similar role, preferably in a high-end restaurant or hotel.
- Strong communication skills, confident personality, and passion for guest service.
- Ability to work under pressure and maintain high personal presentation standards.
- Flexible, positive attitude with availability for weekends and evening shifts.

Schedule - 5 days per week

Shift - based on rota, including bank holidays and weekends

Salary: £23,816 per annum (pro-rata), plus a share of service charge

Full Time/Part Time Permanent and Zero Hour contracts available

Why Join Us?

- Benefits: Competitive salary, hotel discounts, staff uniforms, duty meals, employee of the
 month/year schemes, birthday voucher, participation in share of service charges and
 free onsite parking.
- Environment: Work in a welcoming and dynamic team, with regular staff events.
- Career growth and learning and development opportunities.

Make every guest's stay memorable with your dedication and exceptional service!